

Business Online Product Features

PortalDesk provides businesses with access to a fully integrated solution to run their business online.

PortalDesk Services	SKU26-PDN-1USER-2GB
Price each Month	Per User (Call)
Business Automation	
Sales Force Automation <i>Manage your sales pipeline and activity</i>	✓
Project Delivery <i>Schedule and coordinate the delivery of projects</i>	✓
Real-time Service Desk <i>Provide customer support using online tools</i>	✓
Expense Tracking <i>Automate expense claims</i>	✓
E-Mail	
Unique Company E-Mail Address <i>Your company name in your email address (you@yourcompany.com)</i>	✓
Web Mail <i>Microsoft Outlook Web Access (OWA), access e-mail from any web browser</i>	✓
Outlook 2003 or 2007 <i>Full Microsoft Outlook license included, ability to work off-line</i>	✓
Mobility Support* <i>Microsoft Windows Mobile Device support, use your mobile device to access e-mail</i>	✓
Collaboration	
Internal Collaboration <i>Share documents and information with internal staff using any web browser</i>	✓
Document Sharing <i>Share documents with check-out feature to prevent changes by colleagues while editing</i>	✓
Document Versioning <i>Track different versions of a document with the ability to recall older versions</i>	✓
Calendar Sharing <i>Share calendars and book appointments online</i>	✓
Meeting Site <i>Schedule and conduct meetings online from anywhere</i>	✓
Full SharePoint 2007 Collaboration <i>Windows SharePoint Services included, visit www.microsoft.com/sharepoint for more information</i>	✓
Storage	
Secure Storage included <i>Ample storage allocated to each user</i>	2GB
Additional Storage Available <i>Additional storage can be purchased</i>	✓
Protection	
Enhanced Anti-Spam <i>No more spam, removes the clutter of junk mail from your inbox</i>	✓
Anti-Virus Protection <i>Removes the burden of keeping current with virus updates</i>	✓
Nightly Backup Service <i>Backups are performed nightly and stored in a secure data center</i>	✓
Administration	
PortalDesk Resource Center <i>Access to help and support services</i>	✓
PortalDesk Control Panel <i>Administration service to manage passwords</i>	✓
Service Guarantee	
Service Level Agreement (SLA) <i>System is designed to meet high reliability and availability standards</i>	99.9%

If you need further information on the PortalDesk offering, please contact Sales at Sales@PortalDesk.NET.

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